

providing the complete solution

NCE Computer Group (USA), is pleased to announce its recognition for commitment to provide the highest levels of service quality and reliability, by its certification as an ISO 9001 organization.

'The management and staff of NCE USA, have always been committed to providing a repair, installation and maintenance service that conforms to a level of service that's second to none". Says Pam Short, Quality Manager of NCE. "Ever since we achieved ISO 9001 status in the UK, It has been quintessential for NCE that the North American side of our Business follow suit, thus to match levels of service, and maintain company fortitude both sides of the water.'



Pam Short - NCE's Quality Manager

The ISO quality management system is a comprehensive set of documented policies, procedures and processes that comprise management's commitment to product and service quality in all their activities. Quality must be built into a product or service by the use of a quality management system that assures all activities associated with product/ service quality are appropriately managed and controlled.

'This recent certification for our US counterparts, only reinforces NCE as an industry leader in the field of service'. Pam continues 'Now our US customers can rest assure the operation of the Quality System



is obligatory for all NCE activities. Such activities will be ensured by scheduled internal audits, management reviews and by evaluation of resulting reports with corrective actions defined. In keeping with this policy, NCE is committed to ensuring that registration with a recognized assessment body is maintained, and therefore our quality of service continues'.

NCE Computer Group was founded in 1981 and is established as one of the leading names in the Data Storage e industry. With operations based from locations in San Diego (CA, USA) and European Headquarters in Wiltshire (UK), NCE delivers and supports complete Data Storage solutions to a wide spectrum of customer types, on a global basis. By combining the skills of the service division (offering both depot repair and field service for storage products) with the knowledge of the solutions team - who architect and integrate data storage solutions to address the unique requirement of each business -, NCE takes pride in offering the complete Data Storage solution.