

## NCE proCheck: Getting the most out of your Data Storage and Backup

Today's enterprise and SME storage and backup systems can be complex and highly-configurable programs capable of managing large amounts of data across multiple platforms. Because they are so customisable, configuring systems to perform at their optimum levels can be time consuming and present many difficulties.

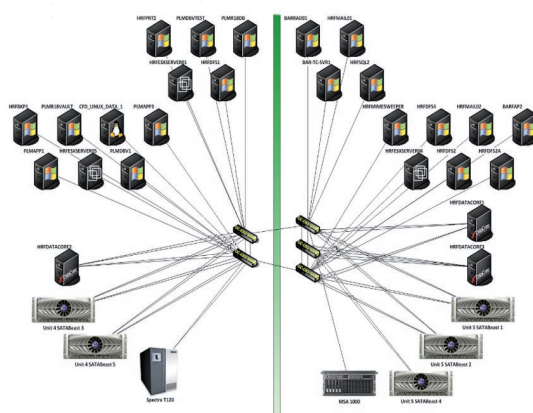
A single miss-configured setting can lead to troublesome errors and serious performance bottlenecks, resulting in an insufficient level of data protection and access. Even if a system is working, it may not be optimised for peak performance or positioned to handle your anticipated growth.

This service is intended for customers interested in increasing the reliability, performance, and effectiveness of their current systems. It can be a one-time consulting engagement or it can be utilised as an annual or bi-annual service.

Whether you have a single tape drive or an entire SAN, **NCE** can help

### NCE proCheck Services Include:

- Aligning business objectives with potential risks.
- Assessing your current solution implementation.
- Profiling current hardware, software, operations and procedures in use.
- Understanding what critical applications are deployed and need protection.
- Reviewing the infrastructure design and how it is meeting your needs.
- Providing technical and process improvement recommendations.
- Discussing current areas of concern or poor environment performance.
- Discussing future growth plans and your business continuity needs.
- Sharing best practices from industry leaders.
- Recommendation document based on all findings relating to the **Healthcheck**.



NCE offer 3 levels of Healthcheck Services:	Silver	Gold	Platinum
Maximum number of Site Visits within a 12 month period. (Excluding meetings)	1	1	2
Detailed Report and recommendations	✓	✓	✓
Follow up meeting to discuss findings	✓	✓	✓
Storage Hardware	✓	✓	✓
Server Hardware		✓	✓
Storage Switch Hardware		✓	✓
Software Revisions			✓
Firmware Revisions			✓
Topology Diagram			✓

As an existing NCE Support customer we are able to offer you significant discount on our Healthchecks when bought as part of your contract renewal.

Please contact the NCE Sales office on 01249 824165 to find out more about any NCE Professional Services offering. You can also contact NCE Services by e-mail at [ps@nceeurope.com](mailto:ps@nceeurope.com)

NCE Professional Services  
Data Solutions: Delivered

  
Data Storage

  
Backup

  
Virtualisation

  
PS