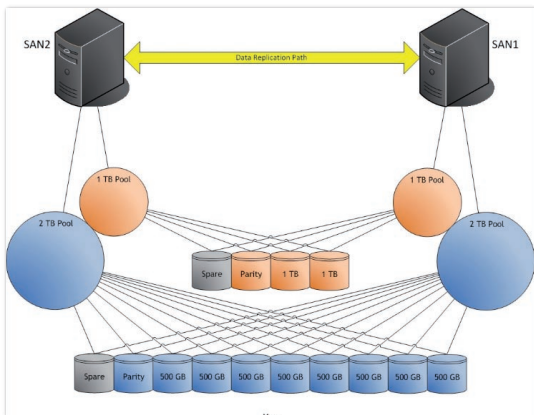


NCE proInstall: Providing Installation Services for a wide range of Solutions

NCE have been installing storage solutions to an extensive customer base, for over a decade. Now our experienced Storage Experts can provide Installation services to your organisation for a wide range of solutions. Whether you have a complex storage and virtualisation implementation or a backup solution to configure, we have the resources to help you.

“The NCE Professional Services Team integrated our solution swiftly and professionally, and provided us with on-site training as they went. They have continually provided advice and support as the solution grows. We’ve been very impressed with the performance of the NCE Professional Services Team.”

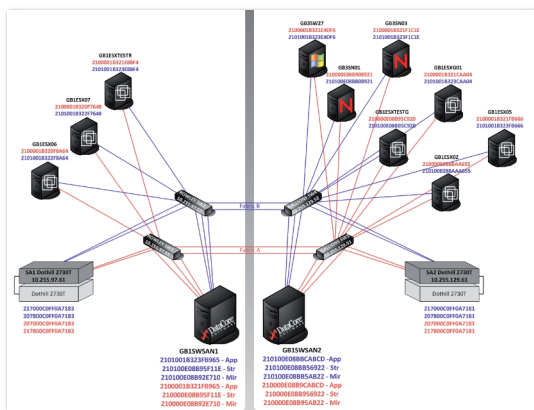



In addition to installing and configuring your data storage or backup solution, our Professional Services team will provide a Post Installation Summary Report documenting the implementation details and appropriate configuration parameters. We provide two types of installation services to meet the needs of different customers: **proinstall & proinstall+.**

NCE’s **proinstall** Installation Service is designed to help you get your implementation off on the right foot. During a **proinstall** Installation, we work with your team to initially configure your new solution and install a selection of elements for each platform. The goal is to fully install and configure an initial system to “get you started”. This will be representative of your entire installation. We’ll have it running and perform certain acceptance tests, so that you have a working system to build upon. Your team will work alongside our consultants in order to learn how to complete the installation themselves. We finish the installation by providing on-site skills transfer for your team on daily operational tasks and delivering our standard documentation package.

The training and documentation will prepare your team to maintain the system going forward. This service is popular with customers who have a large number of clients with a limited budget and who have a capable technical staff to continue the rollout once oriented.

NCE’s **proinstall+** Installation Service is designed for clients who want an end-to-end service. This service includes the planning meetings and data gathering, the creation of detailed project plans and statements of work, and the installation of the entire solution, all clients, additional modules, documentation, and skills transfer.



NCE tailors the configuration of the products based on your requirements and business objectives, including backup window, tape rotation and retention policies (for backup systems), zoning considerations, hardware constraints, and future growth (for storage systems). Extensive testing for data accessibility, data restore, and disaster recovery is also available.

Please contact the NCE Sales office on 01249 824165 to find out more about any NCE Professional Services offering. You can also contact the NCE PS Team by e-mail at ps@nceeurope.com

NCE Professional Services
Data Solutions: Delivered

